

How to Manage Previsite Users

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Overview

Previsite allow its partners to create, update and delete users but also temporary deactivate them (deactivate login but not tours). There have several ways to do it:

- ✿ Using a daily FTP file transfer
- ✿ Using our RETS API
- ✿ Using our Manager interface

Daily FTP file transfer

FTP transfer allow us to synchronize every days all users. We usually provide to you a dedicated FTP access where you post the list of active users in XML or CSV format.

Please make sure to follow some rules:

- ❁ User's file must be sent every day
- ❁ User's file must contain all available user
- ❁ File format must stay identical and coherent
- ❁ Transferred file must be at root directory on the FTP
- ❁ Filename must be unique each days, adding datetime in the filename for example

FTP File format

FTP File format should contains classical fields like:

- User code, required unique key in your system (alphanumeric < 50 char.)
- Last name (< 100 char.)
- First name (< 100 char.)
- Phone (< 30 char.)
- Email (< 150 char.)
- Company name (< 100 char.)
- Company group or brand (< 100 char.)
- Company website (< 100 char.)
- Address (< 250 char.)
- City (< 100 char.)
- Zip code (< 25 char.)
- State (< 50 char.)
- Country code using format « ISO 3166-1 alpha-2 » (= 2char.)

We handle many additional fields so just add them and describe us your format. Few examples on:
<http://demo.previsite.net/doc/users-byftp.zip>

REST API

You can also use our REST API accessible on: <http://api.previsite.com/rest>

Example to create or update a user via HTTP GET:

GET [http://api.previsite.com/rest/p/user/USERCODE?
partnerID=PARTNERID&password=PASSWORD&usr_email=john
%40doe.com&usr_lastname=Doe&usr_firstname=John&method=POST](http://api.previsite.com/rest/p/user/USERCODE?partnerID=PARTNERID&password=PASSWORD&usr_email=john%40doe.com&usr_lastname=Doe&usr_firstname=John&method=POST)

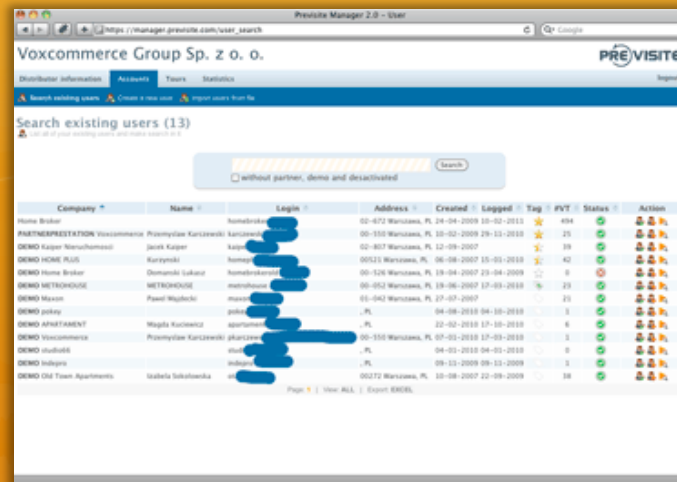
USERCODE	your user identifier
PARTNERID	partner ID given by Previsite
PASSWORD	password given by Previsite

Example to delete a user:

GET [http://api.previsite.com/rest/p/user/USERCODE?
partnerID=PARTNERID&password=PASSWORD&method=DELETE](http://api.previsite.com/rest/p/user/USERCODE?partnerID=PARTNERID&password=PASSWORD&method=DELETE)

Manager Interface

You can also have an access to a dedicated manager interface where you can manage all users account in few clicks. Navigate in the menu and click on « Account management » to search, create, update or erase any of your users.



<https://manager.previsite.com>

Thanks

Do not hesitate to contact us at
gateway@previsite.com
for more information